

# MonkeyGo International B.V. Privacy Statement

Via the service [www.monkeygo.nl](http://www.monkeygo.nl) privacy-sensitive data or personal data are processed.

MonkeyGo International B.V. considers careful handling of personal data of great importance. Personal data is therefore carefully processed and secured by us.

In our processing we comply with the requirements set by the privacy legislation. That means, among other things, that:

- We clearly state the purposes for which we process personal data. We do this via this privacy statement.
- We limit our collection of personal data to only the personal data required for legitimate purposes.
- We first ask you for explicit permission to process your personal data in cases where your permission is required.
- We take appropriate security measures to protect your personal data and also the requirements of the parties that process personal data in our order.
- We respect your right to provide your personal data for inspection, correct or delete your personal data.

MonkeyGo International B.V. is responsible for processing the data. In this privacy statement we explain which personal data we collect and use and for what purpose. We advise you to read this carefully.

*This privacy statement was last modified on 01-03-2018.*

## **Use of personal data**

When using our service we obtain certain information from you. That may be personal data. We only keep and use the personal data provided by you directly, in the context of the requested service, or of which it is clear that it is provided to us to process.

We use the following data for the purposes mentioned in this privacy statement:

- NAW data
- Phone number
- E-mail address

## **Advertisement**

We can also inform you of our new products and services in addition to the information on our website:

- By mail
- By email
- By phone

## **Contact Form**

Through our service we offer the possibility to ask questions by means of a contact form, whereby you are asked to enter various information to be able to handle your question. You choose which information you provide for this. The information you send us will be kept as long as the content of your e-mail is necessary to answer your question.

**Publication**

We do not publish your data.

**Provision to third parties**

Your data is expressly not provided to third parties.

Social media buttons are included in our service. The administrators of these services collect your personal data.

**Cookies**

Our service uses cookies. Cookies are also placed via third parties that are enabled by us.

When you first visit our service, a notice is displayed explaining why we use cookies. We understand your further use of our service as permission for the use of cookies.

You are free to disable cookies through your browser, but keep in mind that the service may not work optimally anymore.

We have made agreements with third parties who place cookies on the use of the cookies and applications. However, we do not have complete control over what the providers of these applications themselves do with the cookies when they read them out. For more information about these applications and how they deal with cookies, please see the privacy statement of these parties (note: they can change regularly).

We have not signed a processor agreement with Google. Furthermore, we allow Google to use the obtained Analytics information for other Google services. Finally, we do not anonymize the IP addresses.

**Security**

We take security measures to limit abuse of and unauthorized access to personal data.

**Retention periods**

The personal data described above are retained for as long as necessary to provide the requested services to you. We then store the data for a maximum of one year for the statistical purposes described. The data will then be erased unless there is a statutory obligation that requires longer storage (such as the seven-year fiscal retention obligation for payment data).

**Third party websites**

This privacy statement does not apply to websites of third parties that are connected to our service by means of links. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We advise you to read the privacy statement of these websites before you use this website.

**Changes to this privacy statement**

We reserve the right to make changes to this privacy statement. It is advisable to consult this privacy statement regularly so that you are aware of the changes.

**View and change your data**

For questions about our privacy policy or questions regarding access to or changes to (or deletion of) your personal data, please contact us at any time via the information below.

You can also send us a request to view, change or delete this data. You can also submit a request to request a data export for the data that we use with your consent, or provide a motivated statement that you want us to limit the processing of personal data.

To prevent abuse, we can ask you to identify you adequately. When it concerns access to personal data linked to a cookie (NVT), you must send a copy of the cookie in question. You can find these in the settings of your browser. If the details are not correct, you can request us to change or delete the data.

#### **Dutch Data Protection Authority**

Of course we are happy to help you if you have complaints about the processing of your personal data. Under the privacy legislation you also have the right to file a complaint with the Dutch Data Protection Authority against these processing of personal data. You can contact the Dutch Data Protection Authority for this.

#### **Contact details**

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